



# **Health & Safety Policy**

#### STATEMENT OF GENERAL POLICY

Health and safety at Work Act 1974

This is the Health and Safety Policy Statement of



# Our Statement of General Policy is:

- o to provide adequate control of the health and safety risks arising from our work activities;
- o to consult with our employees on matters affecting their health and safety;
- o to provide and maintain safe plant and equipment;
- o to ensure safe handling and use of substances;
- o to provide information, instruction, and supervision for our employees;
- o to ensure all employees are competent to do their tasks, and to give them adequate training;
- o to prevent accidents and cases of work-related ill-health;
- o to maintain safe and healthy working conditions; and
- o to review and revise the policy at regular intervals.

# MANAGEMENT ORGANISATION, PROMOTION OF POLICY AND ARRANGEMENTS

### Introduction

This policy has been prepared and published under the requirements of Health & Safety at Work legislation. The purpose of the policy is to establish general standards for health and safety at work and to distribute

responsibility for their achievement to all managers and other employees through the normal line management processes.

All learners, apprentices, employees, and volunteers are made aware of the health and safety policy via the following:

- o Induction and enrolment
- Training
- o Policy statement is displayed around the premised
- o Policy is available on OneFile, The Acacia Space and the safeguarding Padlet
- o Agenda item at key meetings, including board, senior management, and operational meetings
- Health & Safety committee holds responsibility for engaging with employees and apprentices/learners

### MANAGEMENT RESPONSIBILITIES

# CEO & Safeguarding Lead

The CEO (Victoria Sylvester) has overall responsibility for the implementation of the Company's policy. She is responsible for ensuring that the policy is widely communicated and that its effectiveness is monitored. As the safeguarding lead, all concerns and incidents are reported to Victoria who is responsible for ensuring learners are safe in the workplace and classroom environments.

# **Directors and Senior Managers**

These managers are wholly accountable to the CEO for the implementation and monitoring of the policy within the area of their specified responsibility.

# Safety Officer

The Safety Officer (Hayley Marriott) is a nominated Director responsible for co-ordinating effective health and safety policies and controls across the organisation.

The Safety Officer is responsible for:

- o the production and maintenance of the Company's policy and ensuring that Department Guidelines are consistent with policy.
- o its application.
- o monitoring and reporting on the effectiveness of the policy.
- o the provision of general advice about the implication of the law.
- o the identification of health and safety training needs. The safety officer also acts on behalf of the CEO, as the Company's formal link with the Health and Safety Executive, Environment Health Departments and other external agencies.
- o the production and maintenance of any health and safety documents or codes of practice as necessary for any relevant area of the Company services where this is required.

o Risk assessments of learner workplaces and management of key risks associated with learners.

#### Director of Education

The Director of Education (Amy Fowles) is responsible for ensuring the safety of learners and apprentices in our care and ensuring the "attendance, accident and ill health of learners and apprentices' procedure" is adhered to by learner facing employees.

# PROCEDURE FOR REPORTING ACCIDENTS AND/OR ILL HEALTH

Employees, volunteers, contractors and visitors — Should report any accidents or ill health as soon as possible to AMY FOWLES (Lead Safeguarding Designated Officer), Mark Nelson & Amanda Harrison (Dept Safeguarding Designated Officers) or Carl Lawton (Facilities Lead) who will provide advice, guidance and record and where necessary report any incidents. Any incidents will be informed to the Chief operations officer, Hayley Marriott, and where learnings or remedial action are required, this will be implemented.

Apprentices and learners – The same procedure as above should be followed, and where any remedial action is required by employers, this will be made known to Hayley Marriott and Amy Fowles who coordinate remedial action will as required.

# **Specific Workplace Responsibilities**

#### Responsibilities

1.	Overal	Land	final re	esponsibilit	v for	health	and sa	ifetv	is tl	hat of	Ē

Victoria Sylvester, CEO

2. Day-to-day responsibility for ensuring the policy is put into practice is delegated to

Carl Lawton – Safety Officer (IOSH)

3. To ensure health and safety standards are maintained/improved, the following people have responsibility in the following areas

Name	Responsibility
Victoria Sylvester, CEO & Hannah Wheawall – People & Culture Director	Employee Training, Safeguarding
Carl Lawton – Safety Office & Hayley Marriott- Chief Operations Office	Risk Assessment, Manual Handling, Workplace Regulations, Office Health and Safety, Work Equipment, learner H&S risk assessments
	Fire Safety, Electricity PAT Tests, VDU's, COSHH, RIDDOR,

- 4. All employees, volunteers and non-employees must:
  - o Co-operate with supervisors and managers on health and safety matters
  - o Not interfere with anything provided to safeguard their health and safety
  - o Take reasonable care of their own health and safety
  - o Report all health and safety concerns to an appropriate person (as detailed in this policy statement).
  - o Ensure learners are working in a safe environment and report any concerns via the Safeguarding Policy
  - o Undertake mandatory annual training

# Health and Safety risks arising from our activities

Risk assessments will be undertaken by

Carl Lawton – Safety Officer
Tutor coaches – Learner workplace risk assessments

The findings of the risk assessments will be reported to

Victoria Sylvester, CEO The Governing Board

Action required to remove/control risks will be approved by

Victoria Sylvester, CEO

Person responsible for ensuring the action required is implemented

Carl Lawton - Safety Officer

The below will check that the implemented actions have removed/reduced the risks

Hayley Marriott, Chief Operations Officer

Assessments will be reviewed every

12 Months minimum

# Consultation with Employees

Employee representative(s) are

Health and Safety matters are taken up with employees directly. There is no need for an employee representative.

The H&S Committee will actively raise matters

Consultation with employees is provided by

Staff & Team meetings.

# Safe plant and equipment

Carl Lawton - Safety Officer

- o will be responsible for identifying all equipment/plant needing maintenance
- o will be responsible for ensuring effective maintenance policies are drawn up
- o will be responsible for ensuring that all identified maintenance is implemented
- o will be responsible for undertaking COSHH assessments
- o will be responsible for identifying all substances which need a COSHH assessment
- o will be responsible for ensuring that all actions identified in the assessments are implemented
- o will be responsible for ensuring that all relevant employees are informed about the COSHH assessments
- o will check that new substances can be used safely before they are purchased

An۱	/	prob	lems	found	with	plant/	'egui	pment	should	be re	ported to	)

Carl Lawton - Safety Officer

Assessments will be reviewed every

12 Months minimum

# Information, instruction and supervision

The Health and Safety Law Poster is displayed

Red room at HQ (Acacia)

Health and safety advice is available from

Carl Lawton - Safety Officer Hayley Marriott, Chief Operations Officer

Supervision of young workers/trainees will be arranged/undertaken/monitored by

Hannah Wheawall, People & Culture Director

# Competency for tasks and training

Competency for tasks a	Competency for tasks and training						
Induction training will be provided for all employees by							
	Line Managers and Supervisors/Team Leaders						
Job specific training will	Job specific training will be provided by						
	1: M 10 15 15 15 15 15 15 15 15 15 15 15 15 15						
	Line Managers and Supervisors/Team Leaders						
Specific jobs requiring s	pecial training are						
	Lone Working						
	VDU use						
	Equipment carried in company vehicles						
Training records are kep	ot by						
	Line Managers and Supervisors/Team Leaders						
!							
Training will be identified, arranged and monitored by							
	Hannah Wheawall, People & Culture Director						
Accidents, first aid and work-related ill-health							
Health surveillance is required for employees doing the following jobs							
	None						
!							

Health surveillance will b	pe arranged by	
[	Not Applicable	
Health surveillance reco	rds will be kept by/at	
[	Not Applicable	
The first aid box & AED is	s kept at	
[	Kitchens, main reception areas	
The appointed person is		
[	Carl Lawton, Safety Officer	
All accidents and cases of by	of work-related ill health are to be recorded in the accident bo	ook. The book is kept
	Carl Lawton - Safety Officer Hannah Wheawall, People & Culture Director	

is responsible for reporting accidents, diseases and dangerous occurrences to the enforcing authority.

Carl Lawton - Safety Officer & Hayley Marriott – Chief

Operations Officer

# **Monitoring**

To check our working conditions, and ensure our safe working practices are being followed, we will

1. Conduct a Health and Safety audit monthly

- 2. Hold at least one quarterly meeting with staff where health and safety matters will be discussed.
- 3. Follow up any accident, or near miss accident, to see if our procedures need reviewing.
- 4. Listen to any complaint or comment which suggests that the Acacia may be deficient in any aspect of its health and safety procedures/processes.
- 5. Maintain H&S related records
- 6. Maintain contractual requirements in regard to H&S

Carl Lawton - Safety Officer

is responsible for investigating accidents

Hayley Marriott, Chief Operations Officer

is responsible for investigating work-related causes of sickness absences

Victoria Sylvester, CEO

is responsible for acting on investigation findings to prevent a recurrence.

Emergency procedures – fire and evacuation

Key holders\*, Fire Marshall

is responsible for ensuring the fire risk assessment is undertaken and implemented

Escape routes are checked by/everyday

Key holders\*, Fire Marshall

Fire extinguishers are maintained and checked by

Specialist contractors, every year. (January)

Alarms are tested by

Key holders\*, Fire Marshall

Emergency evacuation will be tested every

6 months.

Key Holders\*- Amy Fowles, Lisa Davies, Hayley Marriott, Clare Hancock, Sheryl Nixon, Andy Fernyhough, Julie Carrigan, Hannah Wheawall

#### **HEALTH AND SAFETY MANAGEMENT PROCESS**

Acacia Training believes that consideration of the health, safety and welfare of staff, learners and apprentices is an integral part of the management process. The provision of the Health and Safety at Work etc Act, associated Codes of Practice and other relevant Directives will be adopted as required standards within the Company. Responsibility for health and safety matters shall be explicitly stated in management job descriptions.

The Company requires managers to approach health and safety in a systematic way, by identifying hazards and problems, planning improvements, taking executive action and monitoring results so that the majority of health and safety needs will be met from locally held budgets as part of day-to-day management, although many health and safety problems can be rectified at little additional cost.

For major additional expenditure, cases of need will be submitted by Directors & Senior Managers to the CEO.

If unpredictable health and safety issues arise during the year, the CEO must assess the degree of risk, in deciding the necessary resources and actions to commit to addressing these issues.

#### HEALTH, SAFETY AND WELFARE GUIDELINES

It is the policy of Acacia Training to require departmental managers to produce appropriate departmental health and safety policies or guidelines. These should embody the minimum standards for health and safety for the department and the work organised within it.

It shall be the responsibility of the manager to bring to the attention of all members of his or her staff and where appropriate learners & apprentices, the provisions of the guidelines, and to consult with appropriate Health and Safety Representatives about the updating of these guidelines. Suggested model contents of a guideline are:

- o a clear statement of the role of the department.
- o regulations governing the work of the department.
- o clear reference to safe methods of working, for example nursing procedures, manufacturers' manuals.
- o information about immediate matters of health and safety concern, such as fire drills, fire exits, first aid.
- o training standards.
- o the role and identity of the Health and Safety Representative.
- o names of specialist advisers who can be approached about the work of the department.
- o the manager responsible for organisation and control of work.
- o accident reporting procedures.
- o departmental safety rules.
- o fire procedures.
- o policies agreed by the Company.

#### **IDENTIFICATION OF HEALTH AND SAFETY HAZARDS**

# ANNUAL AUDIT AND REGULAR RISK ASSESSMENTS

It is the policy of Acacia Training to require a thorough examination of health and safety performance against established standards in each department, **at least** annually. The technique to be adopted for such examinations will be the 'Safety Audit'. The Audit requires review of:

- o standards laid down in the policy.
- o departmental guidelines.
- o relevant regulations.
- o environmental factors.

- o staff, learner, and apprentice attitudes.
- o staff, learner and apprentice instructions.
- o teaching delivered to learners
- o methods of work.
- o contingency plans.
- o Risk assessments of learner and apprentice workplaces conducted by qualified staff.
- o recording and provision of information about accidents and hazards and the assessment of risk.

The information obtained by the Audit will be used to form the basis of the plan for the department for the following year.

The responsibility for ensuring that audit activity is carried out as part of this policy rests with the CEO and will be carried out by the Safety Officer. Although the Audit remains a management responsibility, managers are required as part of this policy to seek the involvement of the appropriate Health and Safety Representative in the conduct of the Audit.

It is the management's responsibility to ensure that any deficiencies highlighted in the Audit are dealt with as speedily as possible.

In addition to carrying out Safety Audits, it is the responsibility of the department manager to have checked, at least quarterly, all portable equipment, including electrical appliances, in their area, and to ensure that all problems are immediately dealt with.

Managers have a continual responsibility for the elimination of hazards to maintain a safe working environment and will also be expected to carry out regular **risk assessments** in line with the Health and Safety Executive Guidelines; that is follow the 5 steps:

- 1. Identify the hazards
- 2. Decide who might be harmed and how
- 3. Evaluate the Risks and decide on precautions
- 4. Record the findings and implement the precautions
- 5. Review the assessment and update when necessary

#### **SAFETY REPRESENTATIVES**

Acacia Training will support Safety Representatives in carrying out their role and give all reasonable assistance. Safety Representatives will be encouraged to discuss specific health and safety issues with the relevant Head of Department. They may also formally report hazardous or unsafe circumstances to the Head

of Department and will be formally notified of the remedial action taken or be given a reason why the action cannot be taken.

#### **TRAINING**

Health and Safety training shall be incorporated within training programmes, as part of the development of a systematic training plan. Health and Safety training needs will, therefore, be identified and planned for in the same manner as other training needs.

Four areas of need shall be given special priority:

- o training for managers, to equip them with an understanding of the manager's responsibilities under this policy, and the role and purpose of safety representatives.
- o training for safety representatives to enable them to discharge their function.
- o training for all members of staff to acquaint them with the main provisions of the law and its practical implication, the main features of this policy and key safety rules; this includes training relevant to learners and apprentices
- o induction and in-service training for staff, learners, and apprentices at all levels to acquaint them fully with new requirements and hazards.

# RECORDS, STATISTICS AND MONITORING

The Company will operate systems for recording, analysis and presentation of information about accidents, hazard situations and untoward occurrences. Advice on systems will be provided by the Safety Officer, in conjunction, where appropriate with specialist advisory bodies for example local Environmental Health Departments, and the responsibility for the operation of these systems rests with managers and supervisors at all levels. Information obtained from the analysis of accident statistics must be acted upon and, where necessary, bids for additional expenditure made to the CEO.

#### REPORTS TO THE HEALTH AND SAFETY EXECUTIVE

The responsibility for meeting the requirements of the Reporting of Injuries, Diseases and Dangerous Occurrences Regulations 1985 (RIDDOR) to the Health and Safety Executive, shall rest with the CEO as delegated to the Safety Officer.

#### SPECIALIST ADVISORY BODIES

Certain bodies and the individual members of those bodies, have always had a Health and Safety role, most notably, the Health & Safety executive, or local Environmental Health Departments. If further specialist advice is required, this may be obtained by Managers from expert individuals or bodies outside the Company.

#### THE OCCUPATIONAL HEALTH SERVICE

It is the policy of the Company to obtain independent Occupational Health advice when required. Such services can include counselling on health and associated matters, investigation of hazards and accidents, environment studies, health interviews and employment medicals.

#### FIRST AID

It is the policy of the Company to make provision for First Aid and the training of 'First Aiders' in accordance with the First Aid Regulations (1982). The Safety Officer is responsible for ensuring the Regulations are implemented and for identifying training needs.

#### **FIRE**

The CEO is responsible for ensuring that the staff receive adequate fire training, and that nominated fire officers are designated in all Acacia Training premises. The CEO delegates these responsibilities to the listed staff.

In addition, the Company will nominate a Fire Officer (this may be the Safety Officer or someone external to the Company) who will:

- o report and advise on the standard of fire safety in the Company's premises and the standard of fire training of its staff.
- o undertake overall responsibility for fire training.
- o assist in the investigation of all fires in the Company's premises and to submit reports of such incidents.

#### CONDEMNATION AND DISPOSAL OF EQUIPMENT

Procedures for the condemnation and disposal of equipment are determined by the CEO. Managers introducing new equipment should have such equipment checked initially by the Safety Officer.

#### **FOOD HYGIENE**

Those Managers who have responsibility for food acquisition, storage, processing and serving, and staff induction and hygiene training, are responsible for ensuring that these functions are undertaken to the necessary legal standards. Any suspected outbreak of food poisoning or other unexplained and possibly food related incidents must be reported to the Safety Officer.

#### LIFTING AND HANDLING

Managers are responsible for informing staff, learner and apprentices of safe lifting techniques. The Safety Officer will identify specific training needs and ensure training in lifting and handling is provided to staff who require it.

#### NON-SMOKING ON COMPANY PREMISES

Acacia Training policy is that there will be no smoking in its buildings. The overall aim is to reduce smoking and so save lives, reduce risk of fire, prevent unnecessary illness and chronic disability. The rules relating to smoking on Company premises are available from Head Office. These rules also extend to e-cigarettes/vaping.

#### CONTROL OF SUBSTANCES HAZARDOUS TO HEALTH

The Control of Substances Hazardous to Health Regulations (COSHH) require the Company to identify those substances which are in use, and which are hazardous to health (as legally defined) and to assess the risk of those substances. The Company must also provide and use controls to prevent exposure to substances hazardous to health; maintain controls by monitoring exposure, or by health surveillance of employees; and provide information, instruction and training for employees on all these matters. The Safety Officer is responsible for implementing these Regulations.

#### COMPUTER INSTALLATIONS AND VISUAL DISPLAY UNITS

All new computer installations must adhere to the British Standard Specifications and comply with the Health and Safety (Display Screen Equipment) Regulations 1992. All new employees operating such equipment are expected to read the Health and Safety Executive guidance entitled 'Working with Display Screen Equipment'. New employees who regularly use VDUs will be required to undergo sight screening.

#### CONTROL OF WORKING TIME

Acacia Training is committed to the principles of the Working Time Regulations. No member of staff or learners & apprentices is expected to work more than 48 hours per week (including overtime) unless there are exceptional circumstances. Similarly, all other requirements of the regulations e.g. in relation to breaks, night workers etc. will be complied with.

#### HEALTH AND SAFETY AND THE INDIVIDUAL EMPLOYEE

The Health and Safety at Work Act requires each employee 'to take reasonable care for the Health and Safety of themselves and of any other person to whom may be affected by their acts and omissions' and cooperate with management to enable them to carry out their responsibilities under the Act. Employees have equal responsibility with the Company for Health and Safety at Work.

The refusal of any employee to meet their obligations will be regarded as a matter to be dealt with under the Disciplinary Procedure. In normal circumstances counselling of the employee should be sufficient. With a continuing problem, or where an employee leaves themselves or other employees open to risk or injury, it may be necessary to implement the formal stages of the Disciplinary Procedure.

# PEOPLE WORKING ON COMPANY PREMISES NOT EMPLOYED BY THE COMPANY

Persons working in Acacia Training premises who are employed by other organisations are expected to follow Company Health and Safety Policies with regard to the safety of Company employees, their own personal safety (and that of other parties such as the general public if appropriate) and their method of work. This responsibility will be included in contracts or working arrangements.

#### VISITORS AND MEMBERS OF THE PUBLIC

The Company wishes to ensure that as far as is reasonably practicable, the Health, Safety and Welfare of visitors to Company establishments will be of the highest standard.

Any member of staff who notices persons acting in a way which would endanger other staff, should normally inform their Head of Department. If the danger is immediate, common sense must be used to give warning, call for assistance or give aid as necessary. It is equally important not to over-react to a situation.

#### **CONTRACTORS**

The Company wishes to ensure that as far as is reasonably practicable, the Health, Safety and Welfare of Contractors working in the Company's establishments will be of the highest standards. In addition, Contractors and their employees have an obligation so far as is reasonably practicable to ensure all equipment, materials and premises under their control are safe and without risks to health.

Contractors must also observe the Company's Fire Safety Procedures. These obligations will be drawn to the attention of the Contractors in the contract document issued to them. In addition, a Company Manager will be identified in the contract as having authority to stop the work of Contractors who are placing themselves, other staff, or visitors at risk. Any member of staff who judges there is a risk where contractors are working, should inform their Manager immediately.

In tendering, Contractors will be asked to confirm they have a written Health, Safety and Welfare Policy. The Company's Manager letting the Contract will be responsible for monitoring the Health and Safety performance of the Contractor and the Contractor's performance will be a factor in deciding whether or not to invite the Contractor to tender again.

Current version: 9	Previous version: 7
Reviewed by: Hayley Marriott	Changes made: removal of Covid addition, Safety officer
	updated
Issued: 10.04.24	Next review date: 09.04.25
Signed by: (Name & role) H Marriott, Chief Operations	Signature:
Officer	HATO